



INSURANCE SCRIPT

CALL THE MEMBER SERVICES NUMBER ON THE BACK OF YOUR INSURANCE CARD AND ASK:

- Does my plan cover outpatient nutrition counseling (CPT codes 97802 & 97803)? ^Y ^N
- Is there a limit on the number of allowed visits per year? _____
- Does my plan only cover visits that are “medically necessary” or do I have nutrition counseling covered under the preventative portion of my plan? _____
- Are there any limitations on which conditions are covered? (Ask if your specific medical condition or reason for seeing a dietitian is covered?)
- If asked for a diagnosis (ICD-10) code, use: Z71.3.
- If the answer is no, try: Z72.4
- If you are overweight, obese, have pre-diabetes, diabetes, hypertension, or high cholesterol you may want to see what your coverage is for these diagnoses as well.

- Is Sarah Whipkey (Plant Potential) in-network with my plan? (NPI #: 1750959342) ^Y ^N
- If not, can I use out-of-network benefits? ^Y ^N
- What steps do I need to take to file for reimbursement for out-of-network benefits?

- Are telehealth sessions covered? ^Y ^N
- Does my plan require a physician referral or order for nutrition services? ^Y ^N
(If yes, please have your physician fax the referral (check out our form [here](#)) to 855-461-3349).
- Do I have a deductible to meet before nutrition benefits can be used? ^Y ^N
- Do I have a co-pay or co-insurance for nutrition counseling? ^Y ^N \$ _____

Representative's Name*

Reference Number*

*This info is necessary if you ever need to dispute a rejected claim